

Quality Management System

Course Outline

Internal Auditing Training

APRIL 2025

Delivered by:

MF Management Services



Course Overview

Internal auditing is fundamental to maintaining a quality management system. Not only does it help you assess your organisation's compliance with requirements, but it also supports continual business improvement – a key quality management principle of ISO 9001.

This two-day certified ISO 9001 Internal Auditor training course is designed to teach attendees to plan and conduct internal QMS audits. They will learn how to play a full and active role in:

- ensuring the adequacy of a quality management system
- ensuring that the system conforms to ISO 9001:2015
- managing the effectiveness of the documented system and efficiency of the operation
- identifying risks and opportunities for process and business improvement.

An effective Quality Management System can help organisations manage their day-to-day operations and improve the performance of their business. One important part of improvement is the vital role that Internal Auditors play in assessing the conformity and effectiveness of this system and through direct evidence of opportunities to improve.

Through a series of workshops and interactive tutorials, this 2-day certified Internal QMS Auditor training course will teach you how to conduct quality management system audits for effectiveness, improvement and to determine compliance with the international standard for environmental management systems, ISO 14001:2015. Delegates are assessed by a combination of continuous assessment and an open book end of course examination.

How to book your course:

1	Visit: www.isosystems.org.uk/internal-auditor-training
2	Complete the online form
3	A member of our team will get in touch

Contact us Direct:

Tel: 01325 788352 / 07813858310

E: services@isosystems.org



Course Objectives

The main objectives cover the following areas:

- To gain the specialist knowledge and skills needed to prepare, conduct, report and follow up on QMS audits in an effective and competent manner and that adds value to the business.
- Provide the knowledge and understanding of the [ISO 9001:2015](#) related standards (including other management system standards) and how to use the standards effectively when involved in QMS Audits.



Who should attend?

The course is designed for the following:

1. Existing QMS internal Auditors who require update training due to the implementation of **ISO 9001:2015**
2. QMS staff who have never been involved in Internal Auditing and wish to broaden their skills and knowledge.
3. QMS professionals wishing to upgrade their CPD
4. New auditors.

Target Industries

Key attendees would be involved in diverse industries such as Construction, , Chemical, Services, Manufacturing, and many others.



Benefits of QMS Training

Will equip all attendees with the following:

1. Thorough understanding of the processes involved with auditing an **ISO 9001:2015** QMS
2. How to identify areas of concern and areas for improvement
3. How to reduce Risk and re-occurrences of problems
4. How to align a QMS with the **ISO 9001:2015** standard

